



# QUIZ

## time for teens

*10 question cards for teenage consumers about scams & traps*



Co-funded by  
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#1



Julie is playing her favourite game online. Suddenly, a window with information about a special character appears. The character is on sale today and if she buys it, she can immediately move up to the next level.

**What should Julie do?**

#2



Julie plays another game on her parents' mobile phone, which she can try for free for 30 days. After 30 days, a pop-up window appears asking her to tick a box if she wants to continue. She does so and continues playing.

**What do you think will happen then?**

#3



Julie is scrolling through Facebook on her mother's laptop and comes across an ad that says: "SIGN UP TO WIN THIS LIPSTICK FOR FREE." Julie clicks the button and is taken to a website where she must enter credit card information. Her mother has saved her credit card information and all Julie has to do is click "auto-fill."

**What do you think Julie should do now?**

#1



- Ask her parents for permission.
- Buy the character.

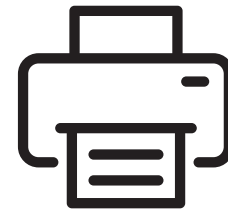


You can also take the interactive version of this quiz:

[www.eccnet.eu/quiz4teens](https://www.eccnet.eu/quiz4teens)



When printing these cards set your printer to:



- + print in **LANDSCAPE** orientation
- + print on **BOTH SIDES** of page
- + flip pages on **SHORT EDGE**



#3



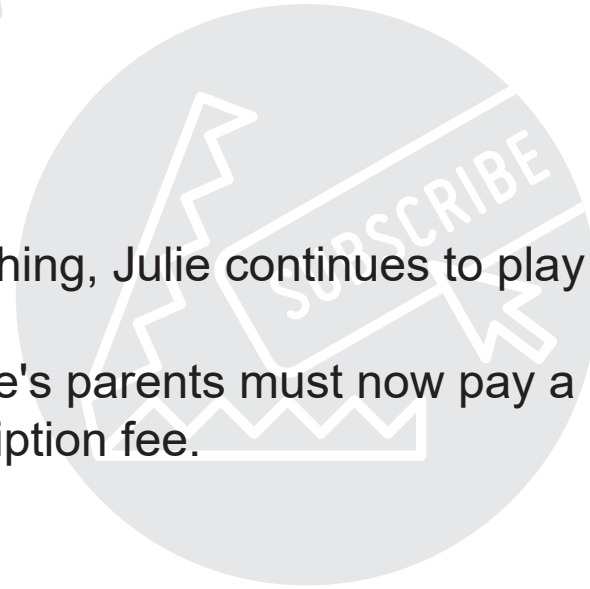
- Auto-fill the required fields and ask her mother later.
- Close the website that opens.



#2



- Nothing, Julie continues to play for free.
- Julie's parents must now pay a monthly subscription fee.



**#4**

challenging

Julie receives a follow request on Instagram from her favourite influencer. This person is hosting a sweepstake sponsored by a brand. Julie wins and is then asked to pay a fee to claim the prize. She then discovers that the account is fake - but unfortunately, she has already paid.

**What should Julie have done to avoid this?**

**#5**

challenging

Julie sees an ad on Instagram from a clothing brand that claims to send her a free dress if she enters their sweepstakes. After following the link to the sweepstakes, she suspects the ad was an advertising scam.

**How did Julie come to this conclusion?**

**#6**

Julie sees a fun quiz on a friend's Facebook feed. When she starts playing, she is prompted to enter details like the month of her birthday and her pet's name to create a "superhero" name.

**Should Julie keep playing?**

**#7**

challenging

Julie has found a free trial offer for a beauty product on a social media site. All she has to pay is a small shipping and handling fee, for which she must provide her credit card information. She asks her mother to give her a credit card and her mother agrees. After the trial period expires, her mother notices more charges from the company that she didn't know about.

**What should Julie's mother do first?**

#5



challenging

- She has checked the terms and conditions for the sweepstakes.
- She has checked if this Instagram account posts regularly.
- She has checked if this account has a large number of authentic followers.

#4



challenging

- Check the followers of the account.
- Check the profile of the account.
- Check the comments left by users on the page.

#7



challenging

- Nothing. Julie purchased these products.
- Write to the company that she disagrees with her minor child's order.
- Cancel the contract and contact the credit card company to request chargeback.
- Just contact her bank or credit card company to request a chargeback.

#6



- Yes, this is not important data and Julie has nothing to worry about.
- No, it is better to be careful when you're asked about personal information online.

**#8**

Julie has discovered a website with some products she likes. The prices for products can only be seen after entering an email or postal address. Although Julie never buys anything, the company sends a bill to where Julie and her mother live. The company wants money and also says it will hire a collection agency if she does not pay.

**What should Julie's mother do?**

**#9**

challenging

Julie spends a lot of time on online platforms and social media. Julie often sees special brand offers there and sometimes she likes these ads.

**What can Julie do to avoid getting scammed or losing money on free trial offers?**

**#10**

Julie has found a great bag on Facebook and clicks on a button that brings her to an online marketplace product. The seller tells her she can buy the bag in return for a positive review. Julie needs to pay for the bag first. The amount will be refunded after she leaves a positive review. That way, she actually gets the bag for free.

**What should Julie do? Can she trust this deal?**

## Final open question

What is your view on the topic or what personal experience would you like to share with your class mates? Please answer freely to the following question.

**Have you ever experienced a scam?**

#9



challenging

- Research the company and read online reviews to find out if it is trustworthy.
- Listen to her intuition and wonder if the offer sounds too good to be true.
- Anything registered online is legal, so she has nothing to worry about.
- Find the terms and conditions and save the date when the trial period ends.

#8



- Pay the required amount to the company, otherwise Julie and her mother will get into trouble.
- Ignore the invoice because Julie did not buy anything.
- Send a written cancellation to the company, even if Julie did not buy the product on the bill.

## Final open question

**My experience with dubious offers, with rip-offs or scams is...**

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#10



- Accept the seller's offer. She loves this bag and it is a great deal.
- That sounds like a strange offer. Julie should talk to her parents. They can help her check the terms and conditions to find out whether the deal is legitimate.